



## Account Activation

Receive an email from [carear-admin@carear.com](mailto:carear-admin@carear.com) and click on the activation link



## Download

Download CareAR from the app store



[Get it from Apple App Store](#)



[Get it from Google Play](#)



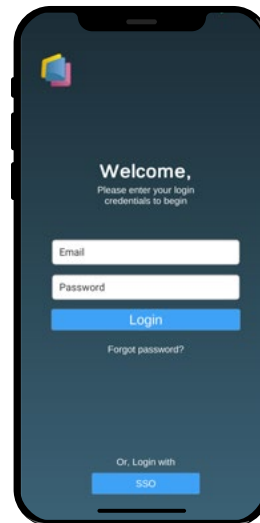
[Get it from Microsoft](#)



## Login

Open the CareAR app and enter your login and password.

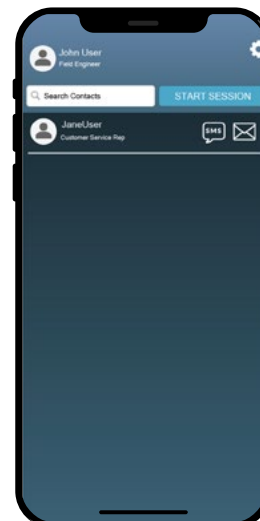
If you have not yet received your account information, please email: [support@carear.com](mailto:support@carear.com) or contact the admin from your organization.



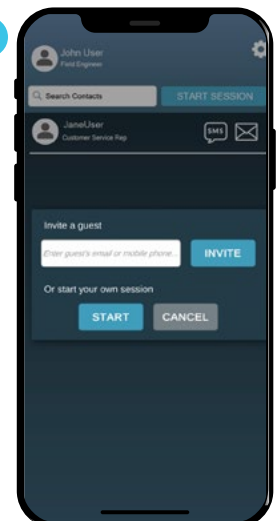
## Invite

Click **START SESSION (1)** button and then **SEND INVITE (2)** on the following screen to add other participants to your session.

1




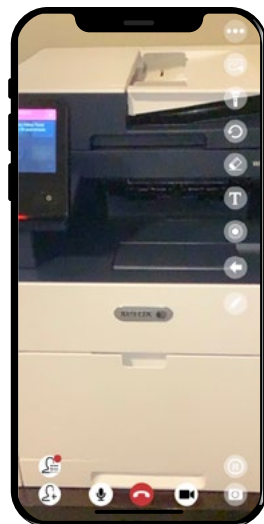
2






## See

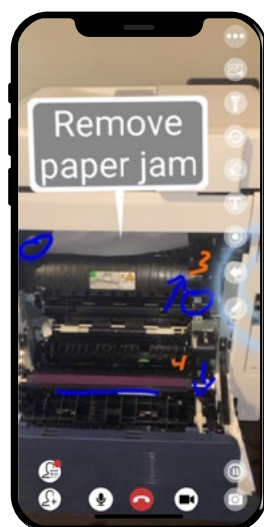
Turn on the video icon  so that the agent or person on the call with you can SEE what you are SEEING.



## Solve

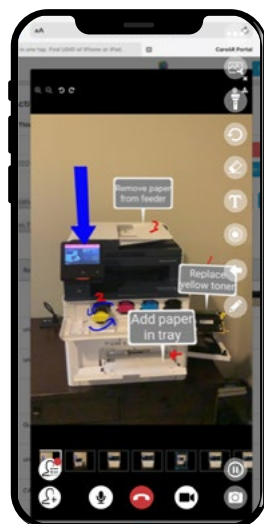
Annotate with the tools on the right side of your screen to help SOLVE the issue with your equipment.

Use the camera icon  to take a screenshot of the video and annotate on the image.

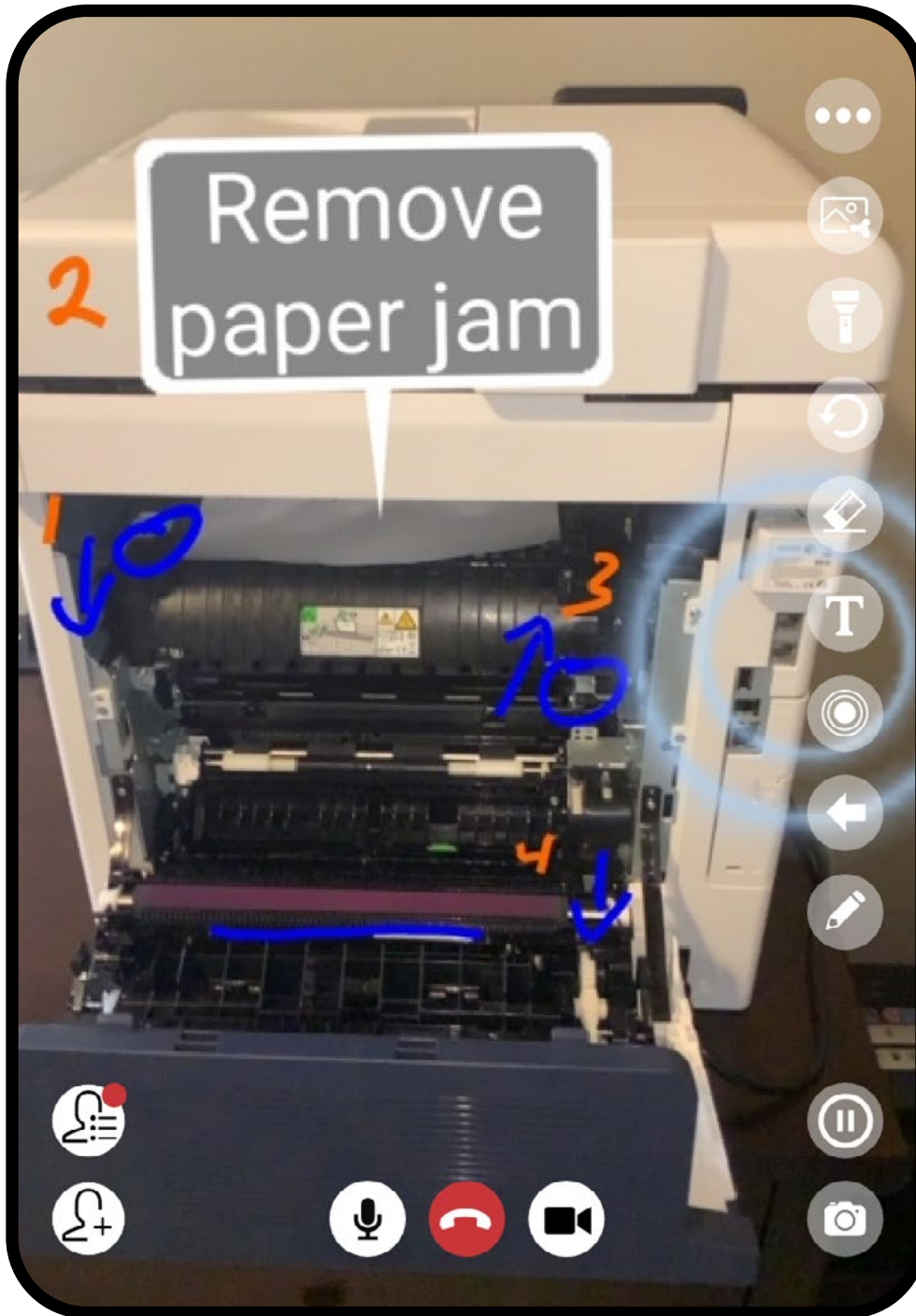


## Save

Save your work and share content with teams.



# CareAR Features At A Glance



- ← Tool menu - expand / contract
- ← Share content
- ← Flashlight
- ← Undo
- ← Erase
- ← Text Box
- ← Pulsating Sphere for highlighting
- ← Arrow for pointing
- ← Drawing of colors and lines
- ← Pause video
- ← Screenshot video

- ↑ Add participants or agents
- ↑ Audio mute
- ↑ End Call
- ↑ Video mute