

CareAR Assist Visual Support

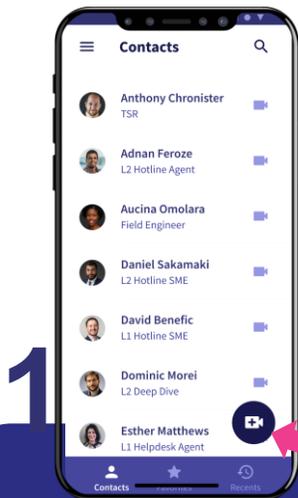
Hosting a Session for Faster Resolution

Offer immediate support with context during a visual remote session held through CareAR Assist

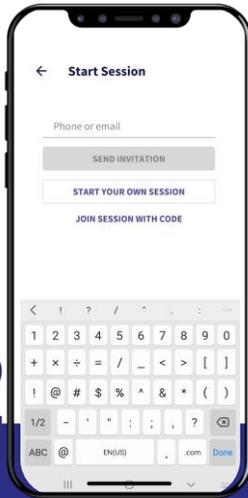
See CareAR Assist in Action
youtu.be/OxmWOeyV3nw

Hosting a Visual Support Session

Initiate a CareAR session from your downloaded Assist app (desktop or mobile) and invite your participating guest.



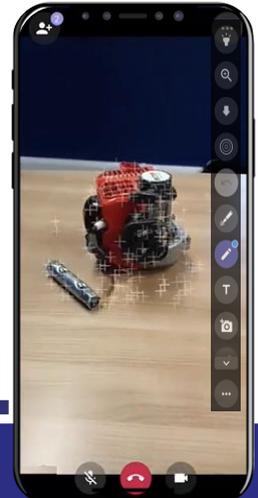
1 From the CareAR Assist app home screen, select the camera icon in the bottom right of your screen



2 Add the guest's mobile number and send the invitation. Alternately, start your own session and provide a code to join at [CareAR.com/Join](https://carear.com/Join)



3 Guide the guest to click on the link in the invitation and join the session. When in the session, ask the guest to enable the camera



4 Click the three dots in the upper right-hand corner to open the toolbar and use your AR annotations on live or paused video



Prepare for a CareAR Assist Visual Support Session

Download the CareAR Assist app on your supported desktop, Android or iOS device



<https://carear.app/#/download>

Review Session Activity:
Review your sessions in the [CareAR User Portal](#)

Key Tips

- Be sure your collaborator approves video and microphone permissions
- Guests can join via native Assist application, web browser or smart glasses
- AR annotations on live video are only available when collaborator joins via native Assist app

Additional Resources

For more information, visit: [Help.CareAR.com](https://help.carear.com)