CareAR

Account Activation

Receive an email from service@carear.com and click on the activation link

Download

Download CareAR from the app store

Download for macOS

Get it from Apple App Store   Get it from Google Play   Get it from Microsoft   Download for macOS
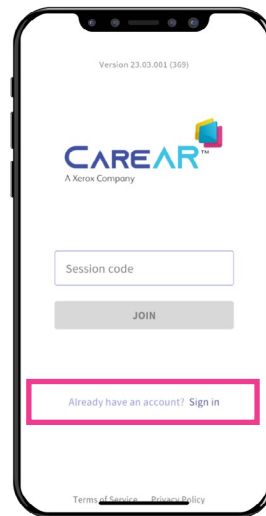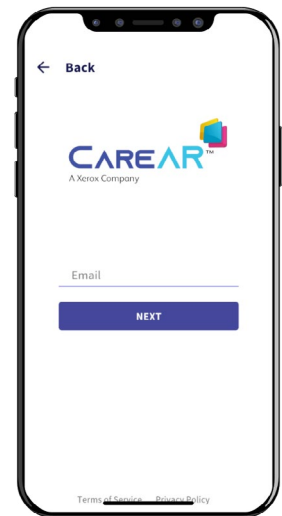
Login

Open the CareAR app and enter your email and password to sign in

Version 23.03.001 (369)

Session code

JOIN

Already have an account? Sign in

Terms of Service   Privacy Policy

or

← Back

Email

NEXT

Terms of Service   Privacy Policy
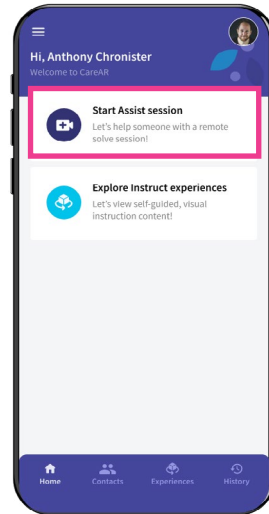
Need to view this guide in a different language?
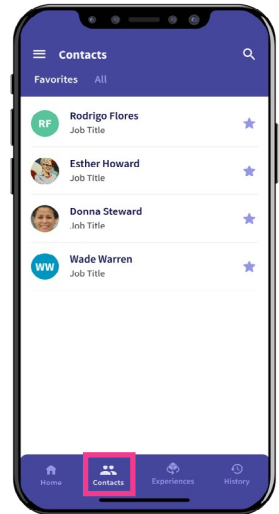
Scan the QR code for translations

CareAR® Assist Start Session

Click "Start Assist Session" and invite a guest or click "Contacts" from the bottom menu to invite another user to a session.
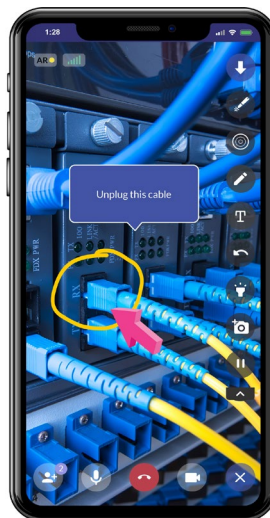

or

See

To see their environment, have the guest tap the video icon

Solve

Annotate with the tools to help SOLVE the issue with your equipment.

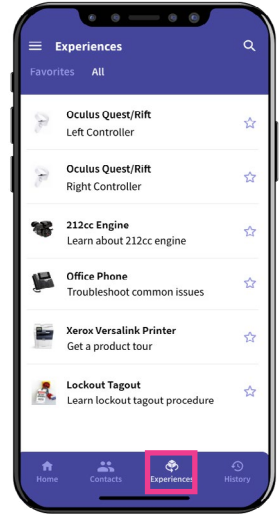## Save

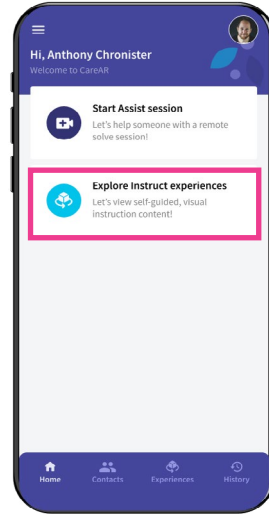Save your work and share content with teams.
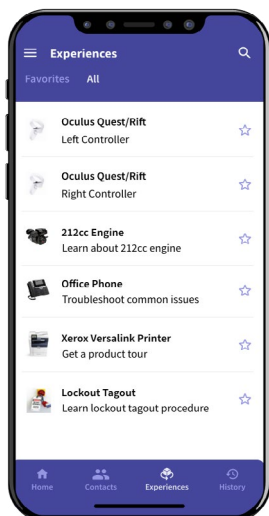
CareAR® Instruct Start Session

To view step by step instructional content within your account, select "Explore Instruct experiences".

Use the History tab in the bottom menu to see recently launched Instruct Experiences.

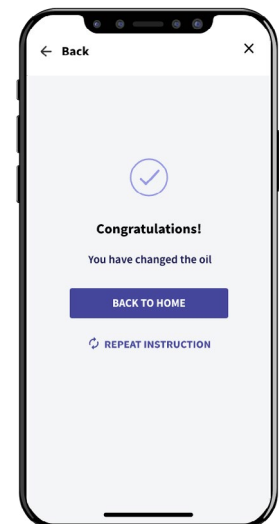## Launch

Click on an Experience in the list to launch

Follow Guidance

Follow step-by-step instructions with 3D digital twin guidance.

Resolve

Capture screen shots and save session to work order.

CareAR Assist Features At A Glance

Flashlight

Zoom tool

Arrow for pointing*

Bullseye*

Undo

Laser pointer

Pen tool*

Text tool

Screenshot video

Share

Pause video

Record video

Collapse menu

Participants in call

Audio mute

End call

Enable camera

Long press for additional tool options